



Beachside Music

Lessons & Therapy

Student & Family Handbook

Inspiring Confidence. Building Community. Sharing the Joy of Music.

Serving Central Florida Since 2016

Website:

www.beachsidemusiclessons.com

Phone:

(386) 320-7762

♪ **Daytona Beach Studio**

♪ **DeLand Studio**

♪ **Virtual Lessons Available**

Welcome!

Thank you for choosing Beachside Music Lessons & Therapy. We are honored to be part of your musical journey.

This handbook is designed to help answer common questions about our studio, explain our policies, and provide helpful information so you know what to expect throughout the year.

Our goal is to create a positive, encouraging environment where students of all ages and abilities can grow in confidence, develop new skills, and experience the joy of music.

We look forward to making music with you!

Policies contained in this handbook are acknowledged during online registration and are subject to change as Beachside Music Lessons & Therapy continues to grow and serve our families.

Our Story

*Beachside Music Lessons & Therapy began in **2016** with a simple dream: to create a welcoming place where students of all ages and abilities could discover the joy of music.*

*What started with lessons in a room of our home and in-home instruction has grown into a thriving music studio serving families throughout Central Florida. Today, Beachside proudly offers music lessons, music therapy, group classes, recitals, workshops, and virtual instruction from our **Daytona Beach** and **DeLand** studio locations and within our community.*

While our studio has grown over the years, our purpose has remained the same. We believe music has the power to build confidence, strengthen relationships, encourage creativity, and enrich lives far beyond the lesson room.

Whether you're taking your very first lesson, preparing for a performance, or participating in music therapy, we are honored to be part of your journey.

Thank you for choosing Beachside Music Lessons & Therapy. We look forward to celebrating every milestone with you.

Our Mission

To provide exceptional music education and music therapy in a welcoming, encouraging environment where students of all ages and abilities can grow in confidence, develop lifelong skills, and experience the joy of music.

Our Promise to Every Student

When you join Beachside Music Lessons & Therapy, you're joining a music studio that is committed to providing an exceptional experience for every student and family. We promise to:

- ♪ Inspire confidence through positive, encouraging instruction.*
- ♪ Build a welcoming community where every student feels valued and supported.*
- ♪ Share the joy of music in a fun, engaging, and inclusive environment.*
- ♪ Provide qualified, caring, and passionate instructors and therapists.*
- ♪ Communicate openly and professionally with our families.*
- ♪ Celebrate progress through recitals, performances, and special events.*
- ♪ Encourage every student to learn at their own pace while reaching their fullest potential.*

Getting Started

Welcome to Beachside Music Lessons & Therapy! We're excited to partner with you as you begin (or continue) your musical journey.

Whether you're enrolling in music lessons or music therapy, our goal is to provide a positive, encouraging experience where students feel supported, challenged, and inspired to grow.

Studio Locations

Beachside Music Lessons & Therapy proudly serves families throughout Central Florida from two convenient studio locations.

Daytona Beach Studio

1340 Ridgewood Avenue, Suite 4
Daytona Beach, FL 32117

DeLand Studio

613 E New York Ave
DeLand, FL 32724

Virtual Lessons

Virtual lessons are also available when appropriate and can be a convenient option for travel, illness, or families who prefer online instruction.

Enrollment

Enrollment is ongoing throughout the year as lesson times become available.

Students are enrolled in a **reserved weekly lesson time**. This consistent schedule allows students to build strong musical habits while providing instructors with a predictable teaching schedule.

Because each lesson time is reserved exclusively for your student, families are asked to carefully consider their weekly availability before enrolling.

Scheduling

Lesson times are reserved on a first-come, first-served basis.

If your family's schedule changes during the school year, we will make every effort to accommodate a new lesson time based on instructor availability.

After-school lesson times are our most requested and have limited availability. Families anticipating schedule changes are encouraged to contact the office as early as possible, particularly before the start of each new school year.

Studio Communication

Our primary method of communication is **email**.

Families may also receive important updates through:

- My Music Staff
- Our website
- The Beachside Music Lessons & Therapy Facebook page
- Text message for same-day schedule changes or urgent studio updates

Please help us stay connected by keeping your email address, phone number, emergency contacts, and payment information up to date.

Our Annual Tuition Model

At Beachside Music Lessons & Therapy, tuition is based on **annual enrollment**, not the number of lessons in a particular month.

This allows us to reserve your student's dedicated weekly lesson time while providing consistent monthly tuition throughout the year.

Rather than charging by the lesson, our annual tuition model is designed to create predictable monthly payments for families while supporting consistent instruction and a sustainable teaching schedule for our instructors and therapists.

How It Works

Monthly tuition reserves your student's exclusive weekly lesson time.

Our tuition model also includes approximately **six non-billed lessons each year**, and any **fifth lesson weeks** are included at **no additional charge**.

Many families view these fifth-week lessons as bonus lessons or built-in flexibility throughout the year.

Because these benefits are already built into our tuition model, **makeup lessons are generally not offered** for occasional student or instructor absences.

Why We Use This Model

Our annual tuition model allows us to:

- Reserve your student's dedicated weekly lesson time throughout the year.
- Provide consistent monthly tuition rather than fluctuating monthly invoices.
- Support our teachers and therapists with predictable schedules.
- Continue offering high-quality instruction in a welcoming, family-centered environment.
- Focus on student growth rather than tracking individual lesson payments.

We believe this approach creates a fair, consistent experience for both our families and our teaching team.

A Note About Attendance

We understand that illnesses, vacations, school events, and unforeseen circumstances occasionally arise.

Likewise, instructors may occasionally need to miss a lesson due to illness, continuing education, conferences, or family emergencies.

Our annual tuition model is designed with these occasional absences in mind while maintaining consistent monthly tuition and avoiding the need for frequent makeup lessons or fluctuating billing.

Tuition & Billing

Our goal is to make tuition and billing as simple and predictable as possible. The following policies help ensure a smooth experience for all families.

Monthly Tuition

Tuition is due on the **1st of each month** and reserves your student's dedicated weekly lesson time.

Monthly tuition is based on annual enrollment rather than the number of lessons in a particular month. Please refer to our **Annual Tuition Model** for additional information.

Current tuition rates are available on our website and are subject to periodic review.

Automatic Payments

Beachside Music Lessons & Therapy requires a valid payment method on file for all students.

Tuition is automatically processed through our secure billing system each month.

If a payment is declined, families are responsible for updating their payment information promptly to avoid interruptions in enrollment.

Step Up for Students

We are proud to participate as a **direct provider** with the Step Up for Students scholarship program.

Families using Step Up Direct Pay are responsible for **reserving scholarship funds by the 1st of each month** before tuition is billed.

Many families find it helpful to reserve multiple months at a time or set a monthly reminder to reserve their scholarship funds.

If scholarship funds have **not** been reserved by the time tuition is billed on the 1st, the payment method on file will be charged automatically.

If your tuition is charged because scholarship funds were not reserved, you may submit your own reimbursement request through Step Up for Students if eligible.

Participation in the Step Up program does not change Beachside's tuition policies or withdrawal requirements.

Beachside Music Lessons & Therapy reserves the right to charge the payment method on file for any unpaid tuition, fees, or services not covered by scholarship funding.

Withdrawal from Lessons

We require **30 days' written notice** before withdrawing from music lessons or music therapy.

This policy allows us to support our teachers and therapists by providing adequate notice of schedule changes and helps us plan for new student enrollment.

Tuition remains the responsibility of the family during the 30-day notice period.

Questions?

If you ever have questions regarding tuition, billing, or your account, please contact our office. We're always happy to help.

Attendance & Virtual Lessons

At Beachside Music Lessons & Therapy, we understand that illnesses, vacations, and unexpected events occasionally arise. Our attendance policies are designed to provide consistency for both our students and our teaching team while supporting our annual tuition model.

Student Absences

If your student will be absent, please notify your instructor or the office as soon as possible.

Because your lesson time is reserved exclusively for your student, **makeup lessons are generally not offered** for missed lessons.

Our annual tuition model already includes approximately six non-billed lessons each year, and fifth lesson weeks are included at no additional charge to provide flexibility throughout the year.

Illness & Virtual Lessons

If a student is feeling well enough to participate but is unable to attend in person due to illness or travel, a **virtual lesson may be available**.

Please contact your instructor **as soon as possible** to see if a virtual lesson can be accommodated.

Virtual lessons are provided through our secure, confidential Zoom platform and are offered based on instructor availability.

Instructor Absences

If an instructor must miss a lesson due to illness, a family emergency, continuing education, or another unforeseen circumstance, families will be notified as soon as possible.

Because our annual tuition model already accounts for occasional instructor absences, **makeup lessons are generally not offered.**

This policy allows our teachers and therapists to maintain healthy, sustainable schedules while continuing to provide exceptional instruction throughout the year.

A Shared Commitment

Our attendance policies allow us to provide consistent scheduling for families, maintain predictable teaching schedules for our instructors and therapists, and focus our energy on what matters most which is helping every student grow and enjoy making music.

Extended Leave, Withdrawal & Studio Policies

Extended Leave of Absence

Students who anticipate being away for an extended period of time should contact the office as soon as possible.

Because lesson times are reserved exclusively for each student, we are unable to guarantee that the same lesson time will be available upon returning from an extended leave.

If you know your plans in advance, we encourage you to reach out early so we can discuss available options.

Withdrawal from Lessons

If you decide to discontinue music lessons or music therapy, we require **30 days' written notice**.

Providing advance notice allows us to support our teachers and therapists by maintaining consistent schedules and gives us the opportunity to offer lesson times to students on our waiting list.

Tuition remains the responsibility of the family during the 30-day notice period.

We sincerely hope you'll return in the future and are always happy to welcome returning students whenever scheduling allows.

Inclement Weather

The safety of our students, families, and staff is our highest priority.

In the event of severe weather or other emergencies, Beachside Music Lessons & Therapy may choose to close one or both studio locations.

Whenever possible, virtual lessons may be offered in place of in-person instruction.

Studio closures and important updates will be communicated through email, text message, My Music Staff, and our social media channels.

Student Safety

Parents or guardians are responsible for supervising siblings and young children before and after lessons.

Students should arrive on time and be picked up promptly at the conclusion of their lesson.

Our instructors' schedules are carefully planned throughout the day, and timely arrivals and departures help us stay on schedule for every family.

Respect for Our Studio Community

We strive to create a welcoming, encouraging, and respectful environment for every student, family, instructor, therapist, and guest.

Kindness, patience, and mutual respect help make Beachside a place where everyone can learn, grow, and enjoy making music together.

Recitals, Communication & Media

Recitals & Special Events

One of the highlights of the year at Beachside Music Lessons & Therapy is celebrating our students' accomplishments through recitals and special events.

Participation is encouraged but is never required. We understand that every student has different goals and comfort levels, and we strive to create positive performance opportunities that build confidence and celebrate progress.

Information regarding recitals, group classes, workshops, and special events will be shared throughout the year by email and through My Music Staff.

Photos & Videos

Throughout the year, Beachside Music Lessons & Therapy may photograph or record lessons, recitals, classes, camps, and special events.

These photos and videos may be used for studio purposes, including newsletters, social media, our website, printed materials, or other promotional content.

Families who prefer that their student not appear in photographs or videos should notify the office in writing.

Communication

Clear communication helps us provide the best possible experience for every family.

Our primary method of communication is **email**. Please check your email regularly for important studio announcements, recital information, billing reminders, and scheduling updates.

For urgent or same-day matters, we may also communicate by text message or phone.

Please notify the office whenever your contact information changes so we can ensure you continue receiving important updates.

Stay Connected

We encourage you to stay connected with Beachside throughout the year!

Visit our website for studio information and resources, follow us on social media for student highlights and announcements, and watch your inbox for upcoming events and opportunities.

We love celebrating our students and sharing the joy of music with our community.

Frequently Asked Questions

Why is tuition the same every month?

Beachside uses an annual tuition model rather than charging by individual lessons. This provides consistent monthly tuition while reserving your student's dedicated weekly lesson time. Our tuition model also includes approximately six non-billed lessons each year, along with any fifth lesson weeks at no additional charge.

Why don't you offer makeup lessons?

Because lesson times are reserved exclusively for each student and our instructors maintain full teaching schedules, makeup lessons are generally not offered. Our annual tuition model is designed to provide flexibility throughout the year without the need for frequent makeup lessons or fluctuating monthly tuition.

Can the student attend virtually if they're sick?

Yes! If you or your student is well enough to participate but cannot attend in person due to illness or travel, please contact your instructor as soon as possible. If available, a lesson may be held through our secure Zoom platform.

What if our family schedule changes?

We understand that schedules change. If you need to request a different lesson time, please contact the office as soon as possible. We'll do our best to accommodate your request based on instructor availability.

How does Step Up Direct Pay work?

Families using Step Up Direct Pay are responsible for reserving scholarship funds by the 1st of each month. If funds have not been reserved when tuition is billed, the payment method on file will be charged. Many families find it helpful to reserve multiple months at a time or set a monthly reminder.

What happens if my instructor is absent?

Occasional instructor absences are built into our annual tuition model, just as student absences are. Makeup lessons are generally not offered, allowing our teachers and therapists to maintain healthy, sustainable schedules while continuing to provide excellent instruction throughout the year.

How do I withdraw from lessons?

We require **30 days' written notice** before withdrawing from music lessons or music therapy. This allows us to support our instructors and therapists while planning for new student enrollment.

Who should I contact if I have questions?

We're always happy to help! If you have questions about lessons, music therapy, scheduling, billing, or studio policies, please contact the Beachside office or your instructor.

Thank you for being part of the Beachside family!